



## General Terms and Conditions (AGB)

Tents and rental furniture are subject to the following conditions. Deviations from these conditions, and in particular any contained in the general terms and conditions of the rental agreement, are only valid if we accept them in writing. All agreements must be confirmed in writing.

Our offers are subject to change. The order confirmation constitutes the definitive placing of order. Until then, we reserve the right to rent the material to another party.

In case of order cancellation, for any reason, the following rates will be charged for our expenses and the loss of rental income:

Up to 12 months before the start of the contract 30% of the contract amount  
Up to 6 months before the start of the contract 50% of the contract amount  
Up to 3 months before the start of the contract 75% of the contract amount  
Less than 2 months before the start of the contract 80% of the contract amount  
The rental prices are for weekends (Thursday to Monday).

The balance of outstanding rental and coordination fees are to be paid 10 days after the invoice is issued.

The material supplied by us remains our property. It may not be sold, loaned or pledged. It may not be used for any other purpose, sublet, or converted without our written consent.

Difficult terrain or soil conditions, or the absence, late arrival or unsuitability of helpers provided by the customer may cause the amount of work to differ from the number of hours quoted. The access road and the building site must be cleared beforehand and restored afterwards. We assume no liability for damage to power lines, water pipes or similar underground utilities which were not previously known to us. Holes created by the anchor irons are to be closed by the customer.

In case of storm or other unforeseeable events, the tent must be cleared. Zeltvermietung.ch AG cannot be held responsible for the outage. During the rental period, the entire infrastructure is subject to the supervision and due diligence of the customer. All tents must be completely closed in strong winds.

The rental equipment is not insured against theft or damage by either the tenant, or third parties (vandalism), or by negligence (fire, water, wind etc.). Insurance against such risks are at the expense of the customer. Depending on the location, the rented material must be guarded from the time of pitching to the time of dismantling. The customer bears all related costs.

Establishing and conforming to fire and police regulations at the event location is the responsibility of the customer. Similarly, the customer is fully responsible for gaining permits of any kind for the event. Fire police clarifications and regulations at the location of the event are the responsibility of the tenant. Likewise, the tenant is fully responsible for permits of any kind for the event. The cantonal fire department instructions, especially for decoration, gas heating, etc. must be strictly observed. Instruction sheets are available from the relevant authorities.

The tents are not designed to support snow on the roof. The customer must ensure that the tents are sufficiently heated in winter.

In case of damage due to improper handling or any of the above listed damages, we will charge the new price minus 20% reduction in value for used material.

We make every effort to carry out the order professionally and on time. Zeltvermietung.ch AG cannot be held liable for delays due to force majeure, fire damage to the contracted rental property, or accidents of the transport vehicles. Our services are covered by liability insurance. Our tents are insured against natural hazards and fire. The following are not insured: third-party property, third-party vehicles, business inventory, stage props, musical instruments and electronics, and any installations that are not carried out by us.

Both parties accept Zug as place of jurisdiction. The original terms and conditions are in German. In cases of doubt, the German version shall apply.

Zug | Mai 2019